

Eddie Sleeper

From: Leo <leorr@earthlink.net>
Sent: Monday, January 29, 2018 2:08 AM
To: Eddie Sleeper
Cc: Leo
Subject: Testimony for January 30th hearing on DTE shut offs.

Testimony of my experience with DTE when they shut off my power.

House Energy Policy Committee

Committee Clerk:

On October 27, 2017, three large utility trucks, with four workers, came to my home to try to intimidate me into accepting a life threatening, illegal, dangerous, spy meter. There was not a locking device, of any kind, on my analog meter. After lying to me about the operation of an opt-out meter, they turned off my electricity, and drove away, leaving me standing outside wondering what to do. I spent days on the phone calling DTE, most of the time on hold, talking to different operators, at different numbers. After getting unhelpful information from all operators, I finally received help from the office of my local State of Michigan Representative, and a new meter was installed. DTE informed me that it is their policy to punish me by waiting a few days before turning on the electricity to a new meter. Again, I was helped by my representatives office, and my power was restored on November 01, 2017.

DTE did not care that I am a 74 year old veteran, recovering from heart bypass surgery. During the stressful time of dealing with no electricity, my blood pressure reading was usually around 180. Since I was unable to start my old generator, in an effort to stay out of the hospital again, I had to buy a new unit, small enough for me to handle, in my deteriorated state of health. Along with a new portable heater I was able to stay here and wait. These were unexpected purchases, totaling hundreds of dollars, added to the current most expensive utility bills I have ever received.

Respectfully,

Leo Randall

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